

# TECHNICAL BULLETIN

**PFAFF®**

TECHNICAL BULLETIN# 2022/12-02

Release date: 2022-12-02

Affected Products: passport 2.0, passport 3.0

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Pfaff has been aware of a concern with bobbin cases jumping out of place on the PFAFF® Passport 2.0 and 3.0 machines.

## Permanent Solution

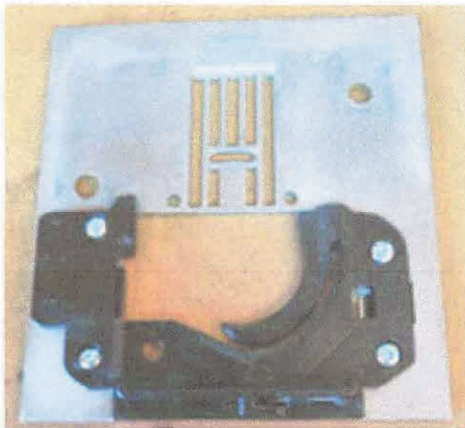
On production machines from 2022-06 there is a permanent solution.

The permanent solution has "prevent plate" located under the needle plate.

# 68023884 Needle plate passport 2.0

# 68023883 Needle plate passport 3.0

**Note!** The Passport machine frames that are produced after 2022-06 have been modified at the hook area so new needle plate can be used.



Old version up to 2022-06



New version from 2022-07

## New Needle plate on machines produced before 2022-06

The new Needle plate can be used on machines produced before 2022-06 after a modification.

The modification is to remove both the new prevent plate and the fastening screw.

**Note!** This will not help the bobbin case from jumping out.

## Repair/Service solution

On machines produced before 2022-06 that have this issue where bobbin cases jumping out of place there is a suggested repair/service solution since the permanent solution can't be implemented.